

OFFICES TO GO LIMITED LIFETIME WARRANTY

Global warrants that all commercial products are free from defects in material and workmanship. Global will repair or replace, at Global's option, as the sole remedy for any defect covered by the warranty.

Global makes no warranty that any of its products are suitable for any particular purpose and makes no other warranties, express or implied, other than those set out here. As codes and standards vary from one jurisdiction to another, references to compliance are solely for convenience and without any representation as to accuracy or suitability. Users must verify the suitability of such information or product for their specific application. In no event shall Global be liable in either tort or contract for any loss or direct, special, incidental, consequential or exemplary damages.

OTG Warranty Summary

OTG Product Type	Components Warranty For Original Purchaser	Exceptions
General seating (including metal frames, non-moving metal components) use time for coverage: 8 hours/5 days per week	lifetime	By individual series - 2 or 5 years: - upholstery, textiles, mesh - pneumatic lifts, mechanisms - casters, frames, plastic components
Heavy duty seating use time for coverage: 8 hours/5 days per week users up to 350 lbs.	5 years	
Lite-Lift folding chairs use time for coverage: 8 hours/5 days per week users up to 200 lbs.	1 year	
Lite-Lift II folding tables	1 year	
Ionic desks and tables	lifetime	
Electric height adjustable tables	lifetime	- electrical motors, controllers, moving parts - 5 years
Manual height adjustable tables	2 years	
Metal files and storage	lifetime	
Ergonomic accessories	5 years	- electrical devices, moving parts - 2 years
Panels and tackboards	lifetime	- panel textiles - 5 years

OTG's limited lifetime warranty does not apply (for any product category) to the following:

- Nominal or normal amount of wear and tear that can occur over time
- Failures which result from negligence, abuse, accident or misuse
- Failure to apply, install or maintain products according to Global's written instructions and warnings
- Modifications, attachments or repair methods not approved by Global
- Damage caused by a carrier in transit, or delivery/installation contractors
- The matching of colors, grains or textures (wood, leather, etc.) of natural materials
- Products exposed to extreme hot or cold temperatures or excessively dry or humid environments
- Color fastness or the matching of color of textiles, dye lots of textile can vary
- Damage by markings or staining; damage by sharp objects or imprinting from instruments
- Damage to textiles or laminate and wood surfaces/edges from exposure to sunlight (including UV rays)
- Products not purchased directly from authorized Global resellers
- Products used for rental purposes
- Purchased parts are warranted for one (1) year
- Failure to follow specific cleaning and disinfecting instructions posted on officestogo.com

OTG's warranty does not cover the costs of transportation or labor. Repair or replacement will be at Global's discretion.

Textiles and Finishes

Please refer to our website at officestogo.com for detailed information on cleaning and disinfecting procedures. Improper usage of disinfecting/cleaning products may void the warranty. Global textiles and finishes are updated periodically to meet the demand and trends of the market. As a result, some textiles and finishes may be discontinued by Global or the manufacturer. In the event that a textile or finish is discontinued, Global will make every reasonable effort to provide an alternative product(s) of comparable function.